

Administrative Assistant, Membership & Reception Job Description

Summary: Manages the data integrity of First Baptist Church Carrollton membership database; works the Reception desk; supports all activities of First Baptist Church Carrollton.

Principal Responsibilities:

- 1. Manages and maintains the church database, primarily Fellowship One.
- 2. Enters and edits all information in the church database system including member's info as well as new guests, event participants, etc.
- 3. Enters weekly assigned contacts for individual ministries.
- 4. Processes guest registration, new check-ins, new members and new web site accounts weekly.
- 5. Oversees all responsibilities for check-in including procedures and staffing.
- 6. Consults with ministries to find more efficient approaches to using the database to improve the functionality of their ministries. Works to develop and deploy new processes of managing ministries.
- 7. Oversees the set-up of all ministry activities and rooms to ensure consistency in reporting of attendance and other data.
- 8. Processes all incoming requests for letters of recommendation.
- 9. Processes all volunteer Leadership Profile applications and background checks.
- 10. Works as afternoon Receptionist and is the primary fill-in for the morning Receptionist as needed.
- 11. Performs special projects and other duties as required.

Reporting Assignment: Reports to Associate Pastor, Education and Director, Human Resources

Classification: Regular Full-Time Hourly Employee

Non-Exempt

Experience: Proficiency in Microsoft Word, Microsoft Excel required

Experience with Microsoft Outlook preferred